

## **Uniform Shop**

kamborauniformshop@hotmail.com

## SCHOOL UNIFORM SHOP QUESTION & ANSWER SHEET.

#### Q. How can I buy my child's school uniforms?

- A. There are several ways to buy;
  - > ONLINE ORDERING at quickcliq.com.au
    - Its quick & easy, you place the order on the website & the shop co-ordinator will complete your order, (stock dependent) then send the order home with your child on a **Thursday** during the term. You should expect it to arrive home on **Friday**.
  - Complete our UNIFORM SHOP ORDER FORM, found on the school's website or at the office, with the payment details completed & leave it in the uniform shop box at the office. It will be completed & sent home with your child on a <u>Thursday</u> during the term.
  - Come into the shop at the opening times posted on the school's website & in the school bulletin.

PLEASE NOTE: Cash payments are NO LONGER accepted in the Uniform Shop.

NB: The Uniform shop is not self service, there is a ticket system. Please take a ticket & wait outside the shop for the shop volunteers to assist you. Thank you for your co-operation & patience.

#### Q. What do you sell?

A. We sell both new & second uniforms.

#### Q. Can I order second and uniforms on line?

A. No, you have to attend the shop in person on one of its opening times.

### Q. Where are you?

A. We are situated near the office, just behind Mrs Painters office.

#### Q. How can I pay for my purchases?

A. By credit card- (visa, mastercard) & eftpos. If you order online, its all paid through the online system.

ALL ORDERS MUST BE PAID FOR AT THE TIME OF PURCHASE.

NO CASH/CHEQUES

## Q. If I have any questions or problems with my order, who should I contact?

A. The shop co-ordinator, she can be reached at the shops email

# kamborauniformshop@hotmail.com

or:

You can leave a message in the uniform shop postbox next to the office.

Please **do not** ask the lovely office ladies, they have enough work to do.

## Q. Can I swap if if make the wrong choice?

A. For new stock, please ensure the item is unused with labels are still intact, we will be happy to exchange, just contact the co-ordinator directly at the above email address. It would be helpful for our records if you can show the receipt also.

## Q. Can I swap second hand items?

A. Sorry, we do NOT swap second hand items.

## Q. Can I donate my child's old uniforms?

A. Yes please, we would love to have your donations.

Please ensure they are clean, ironed & stain free with no tears/rips or buttons missing. Also, please ensure the girls winter tunics have belts.

## Q. Who works at the shop?

A. The shop is run entirely by volunteers, if you would like to volunteer, contact the co-ordinator at the shops email.